

Why Is My Water Bill So High?

If your water bill suddenly spikes, it's often a sign that something is wrong with your plumbing system. Here's how to spot other signs of trouble, how to determine the causes behind them, and what to do next.



Troubleshooting a High Water Bill

Ask Yourself	The Likely Problem	Your Next Step
Have you had a new appliance installed?	Incorrectly installed appliances can cause leaks.	Call the plumber who installed your appliance.
Do you have a running faucet or toilet?	Even small leaks can add up to high water bills.	Contact a plumber to inspect your pipes for leaks.
Is there water damage on your ceiling or walls?	There could be a leaking pipe in your walls.	Contact a plumber to inspect your pipes for leaks.
Have you noticed unusual puddles outside your home?	Your sewer could be leaking beneath your lawn.	Schedule a sewer inspection to discover any leaks.
Are there wet spots on your lawn?	Broken sprinkler systems may use a lot of water.	Call your irrigation technician to get them fixed.
Is there an unusual smell in your home?	This could be a sign of a sewer gas leak.	Sewer gas is dangerous, call for a sewer inspection right away.
Have you filled a pool or used a lot of water?	You may have used more water than normal and forgot.	Follow our tips below to reduce your water use.

Tips to Reduce Your Water Bill

If it turns out that there's nothing wrong with your plumbing system, that's good news. You're spared the cost of repairs and can still reduce your water bill. Here are a few ways to get you started:

-  Install low-flow fixtures and toilets
-  Only start full loads of laundry
-  Choose drought-resistant plants
-  Don't leave your faucets running
-  Take short showers and not baths
-  Water your lawn less frequently
-  Do not hand wash your dishes
-  Don't use temporary kiddie pools
-  Only start the dishwasher when full
-  Install energy-saving appliances



*Contact the billing office to request a check for leaks with the leak indicator located at the meter by staff. If no leak is indicated,

*Come by the office to receive free courtesy blue dye tablets to place in your toilets to determine if you have a slow, silent running toilet (90% of leaks). If no running toilets, contact a plumber for further assistance.